

Packages may be delivered to the Resort within 48 hours of the date of the function. Packages or materials of excessive weight or value must be approved for receipt by the Resort prior to shipping. There will be a \$5.00 per box, incoming and \$5.00 outgoing handling charge for all boxes processed by our Security Department. Each pallet or crate delivered to the Resort is subject to a \$125.00 handling charge. Shipping and receiving hours are 8:00am-4:30pm Monday through Friday. Any Boxes received or shipped on Saturday or Sunday will incur an incoming and outgoing, \$25.00 per box handling fee. Should special arrangements for delivery be necessary, please contact your Conference Services Manager.

A storage fee of \$5.00 per box per day will apply for any boxes received prior to 48 hours of the first function. This storage fee will also apply to each empty packing container stored during the function. The Omni Homestead is not in any way liable for the contents of these packages.

Note, the following details:

- For questions about shipments and deliveries to the VOS Annual Meeting Exhibit Hall, contact Germar Kelly, Conference Service Manager at The Homestead. Telephone 540-839-7897 and email address germar.kelly@omnihotels.com
- Packages should be addressed to the exhibitor contact who will be receiving the packages on site, along with the group name (VOS).
- For packages to be shipped from The Homestead, the appropriate shipping forms must be completed in full and attached to the packages.

Property Address: The Omni Homestead:

(Loading Dock- for shipping packages or freight) 7696 Sam Snead Highway, Hot Springs VA 24445

Main Entrance: 1766 Homestead Drive, Hot Springs VA 24445